

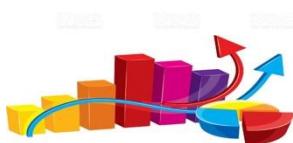
Quality in the company

The company management, believing that Quality, understood as the ability to meet the customer's expectations, is the main factor of success, intends to pursue a modern management of the company organization, aiming at an optimal use of resources.

In particular, it considers the following general priority objectives as corporate values:



Maintain a high level of satisfaction for stakeholders, especially its customers and partners



carry out each assessment on the basis of objective evidence and in compliance with the of the rules and regulations in place



facilitate the participatory and sharing process among its people, in particular employees and collaborators

The company prepares suitable plans and actions to achieve the above-mentioned strategic objectives.

In order to achieve these objectives, the Management is committed to ensuring that every human resource is aware of and tends to pursue them.

The Quality Policy is implemented daily by all staff and under the constant attention and supervision of the Management.

The Management, taking into account the internal and external factors relevant to its purposes, implements the following strategies that affect the ability to achieve the expected results for its quality management system.

- Continuously review the Quality Policy to ensure that everyone understands its contents
- Pay the utmost attention to identifying and satisfying the needs of your staff
- Guarantee a constant action of enhancement, motivation and professional growth of people
- Continuously improve the image of a responsible and efficient company
- Ensure the availability of professionals who are always adapted to the needs of stakeholders and the market
- Continuously improve the quality of the company's management and the products offered

In addition to quality, we recognize the importance of our Social Responsibility. For this reason, we have set ourselves the goal of respecting certain themes.

Ethics in Business:

- we are committed to carrying out and conducting our business in full compliance with ethical standards, ensuring integrity, transparency and compliance with applicable laws;
- we do not engage in bribery and/or bribery;
- We do not tolerate money laundering and/or terrorist financing;
- we undertake to disclose in full and in detail the characteristics of the products sold;

- we are committed to taking appropriate measures to ensure the integrity and safety of product shipments;

Human rights:

- we respect fundamental human rights and the dignity of the individual, according to the Universal Declaration of Human Rights enshrined by the United Nations;
- we do not use child labour;
- We undertake not to use any form of forced, bail, bonded or convict labour, and not to restrict the freedom of movement of employees and employees;
- we are committed to ensuring high health and safety standards in our premises and activities;
- we undertake not to hinder the free association of workers;
- We will not discriminate on the basis of race, ethnicity, caste, national origin, religion, disability, sex, sexual orientation, trade union membership, pregnancy, political affiliation, marital status, physical appearance, age, or any other restriction that is not permitted in the workplace, so that all "Fit for Employment" persons are granted equal opportunity without discrimination on the basis of factors unrelated to their ability to perform the job Expected;
- we do not resort to corporal punishment under any circumstances and to the practice of degrading treatment, harassment, abuse, coercion or intimidation in any form;
- we undertake to comply with applicable legislation on working hours and remuneration or, in the absence of such legal requirements, to adopt the prevailing regulations in the sector;
- We are committed to supporting the development of the communities in which we operate, contributing to economic and social well-being.
- In this regard, we are committed to supporting the ethical regulations of the gold industry and to supporting the steps that our customers and suppliers take in managing environmental and social issues related to the production and distribution of gold products.

More generally, the company's procedures ensure a high level of ethical conduct, including compliance with local laws wherever the company does business and promoting basic values such as honesty and integrity.

Environmental protection:

- We are committed to doing business in an environmentally responsible manner;
- we are committed to managing the environmental impact of our business by eliminating or minimizing negative effects on the environment;
- we are committed to ensuring environmental efficiency in our business;
- We are committed to adopting practices that enhance biodiversity and reduce negative impacts on biodiversity.

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